

PRIVACY POLICY PAGE

1. Introduction

Uvana Technologies ("Company," "We," "Us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect information when you visit our website or use our services.

2. Information We Collect

2.1 Information You Provide

- Contact form submissions (name, email, phone, message)
- Email communications
- Project information and files
- Payment information
- Account credentials
- Support requests

2.2 Information Collected Automatically

- IP address and browser type
- Pages visited and time spent
- Device information
- Referral sources
- Cookies and similar technologies

2.3 Third-Party Information

- Information from service providers
 - Publicly available information
 - Marketing platforms and analytics
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3. How We Use Your Information

We use collected information to:

- Provide requested services
- Send project updates and communications
- Process payments
- Improve our website and services

- Send marketing communications (with consent)
 - Comply with legal obligations
 - Prevent fraud and abuse
 - Analyze usage patterns
 - Respond to inquiries and support requests
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4. Information Sharing

We do not sell your personal information. We may share information with:

- Service providers (hosting, payment processing, email)
 - Legal authorities (when required by law)
 - Business partners (with your consent)
 - Successors if the company is acquired
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5. Data Security

We implement industry-standard security measures including encryption, secure connections, and access controls. However, no system is 100% secure. You are responsible for maintaining confidentiality of your login credentials.

6. Your Rights

You have the right to:

- Access your personal information
- Correct inaccurate information
- Request deletion of information
- Opt out of marketing communications
- Data portability

To exercise these rights, contact us at privacy@uvanatech.com.

7. Cookies & Tracking

We use cookies for:

- Website functionality

- User preferences
- Analytics
- Advertising
- Session management

You can disable cookies in your browser settings, though this may affect website functionality.

8. Third-Party Links

Our website may contain links to third-party websites. We're not responsible for their privacy practices. Review their privacy policies separately.

9. Retention

We retain personal information as long as:

- Necessary to provide services
 - Required by law
 - Needed for legitimate business purposes
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10. Children's Privacy

Our services are not intended for children under 13. We do not knowingly collect information from children. If you believe we have, please contact us immediately.

11. International Data Transfer

If we transfer your information internationally, we ensure appropriate safeguards are in place.

12. Changes to Privacy Policy

We may update this policy periodically. Material changes will be communicated via email or website notice.

13. Contact Us

Privacy Inquiries:  privacy@uvanatech.com

Data Protection Officer: privacy@uvanatech.com

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